

Transportation

Riders Needing Assistance



FACT SHEETS ARE A JOINT PROJECT OF IONA AND THE DC DEPARTMENT OF AGING AND COMMUNITY LIVING

Listed below are transportation options for riders who need limited assistance, such as door-to-door support or help getting to and from a vehicle.

If you can get on and off, and to and from a vehicle without help, or you do not need to be accompanied at your destination, please see our resource sheet, [Transportation for Independent Riders](#).

RIDERS NEEDING LIMITED ASSISTANCE: FREE AND LOW-COST TRANSPORTATION RESOURCES

▶ **WMATA METROACCESS PARATRANSIT**

For more information, contact WMATA at 301-562-5360

wmata.com/service/accessibility/metro-access

WMATA's MetroAccess Paratransit service provides door-to-door service for riders unable to use the WMATA's regular bus or subway service. Wheelchair accessible vehicles are available. Riders frequently share travel with other passengers. Same-day service is not available. Fares are typically twice that of the regular bus and subway, but no higher than \$6.50 per one-way trip (as of 2022).

▶ **MEDICAID TRANSPORTATION**

For more information, contact DC Medicaid contractor, MTM, at 1-866-796-0601

mtm-inc.net/washington-dc

DC Medicaid recipients (though not QMB recipients) may qualify for free door-to-door transportation to and from medical appointments.

Wheelchair accessible vehicles also are available. Riders frequently share travel with other passengers. You must call MTM three business days before your appointment. The service is not available to every DC Medicaid recipient, but only those needing this level of service.

▶ **TRANSPORT DC**

For more information, contact Transport DC at 1-844-322-7732 | dfhv.dc.gov/service/transport-dc

Transport DC provides reduced fare (\$7 per one-way ride as of 2023) taxi service for DC residents who have a MetroAccess card. Riders can take up to 10 one-way trips (or 5 round trips) per month to travel anywhere in the city. Trips to and from dialysis don't count towards the monthly limit. While riders cannot receive travel assistance from drivers, they can bring their own aide with them without incurring any additional fees.

▶ **VOLUNTEER TRANSPORTATION PROVIDERS**

Some nonprofits offer volunteer transportation for older DC residents. The drivers typically escort riders (providing limited assistance along the way) through the entire trip. For example, if a driver transports a passenger to a medical appointment, the driver would accompany the passenger into the doctor's office, wait until the appointment ends, accompany the passenger back to the vehicle, and then drive the passenger home.

Before scheduling a ride, bear in mind that these services may not be free (despite that volunteers do the driving). Ride availability is dependent on the volunteers' schedules, not yours. Volunteer transportation may not be the best option if you absolutely need a ride on a specific day and time. Same-day transportation is not available.

TURN OVER FOR RESOURCES ▶

Brenner Transportation

Contact JSSA at 240-800-5772 |

jssa.org/services/aging-in-place/transportation

This volunteer service of Montgomery-county based JSSA provides rides to medical appointments. The program serves older adults in northern DC only. Sliding scale mileage fees are charged.

DAV Volunteer Transportation

Contact the Hospital Service Coordinator at DC's VA Medical Center: 202-745-8000

Veterans who need travel assistance to Veterans Affairs (VA) Medical Facilities may get help from DAV's volunteer transportation program.

Road to Recovery

Call 1-800-227-2345 | cancer.org/support-programs-and-services/road-to-recovery

Cancer patients can receive free volunteer rides to cancer-related medical appointments via the American Cancer Society.

Village Volunteer Transportation

Members-only Villages are located in many parts of DC. These neighborhood nonprofits offer a variety of services to their older adult members, often including volunteer transportation. Membership fees vary from Village to Village. Some Villages offer financial aid. A list of local Villages is below.

Capitol Hill Village | 202-543-1778 | 1355 E Street, SE

Cleveland & Woodley Park Village | 202-615-5853 | PO Box 11231

Dupont Village | 202-436-5252 | 2121 Decatur Place, NW

East Rock Creek Village | 202-656-7322 | 7707 13th Street, NW

Foggy Bottom West End Village | 202-333-1327 | 2430 K Street, NW

Georgetown Village | 202-999-8988 | 1801 35th Street, NW

Glover Park Village | 202-436-5545
PO Box 32255

Greater Brookland Intergenerational Village | 202-658-5958 | 2316 Rhode Island, NE

Kingdom Care Village | 202-561-5594
814 Alabama Avenue, SE

Mount Pleasant Village |
information@mountpleasantvillage.org
1735 Lamont Street, NW

Northwest Neighbors Village | 202-935-6060 | PO Box 39135

Palisades Village | 202-244-3310
5200 Cathedral Avenue, NW

Waterfront Village | 202-656-1834 |
222 M Street, SW

RIDERS NEEDING LIMITED TO EXTENSIVE ASSISTANCE: MODERATE TO HIGH COST TRANSPORTATION RESOURCES

► HIRING A HOME CARE AIDE WHO DRIVES

To find local home care agencies, see Iona's free [Resource Guide](#)

Many private pay home care agencies permit their aides to drive. Some aides can help with wheelchair transfers and home care needs such as personal care (bathing, dressing, and grooming), cooking, some housekeeping, and shopping. Specific tasks with which aides can help vary by agency. 2022 fees for home care aides range from \$20 to \$30 per hour, plus mileage if the aides drive their own cars.

► PRIVATE PAY PARATRANSIT

Battle's Transportation: 202-462-8658

Transport-U: 240-475-7568

Private pay paratransit is an option for riders who need more assistance than a home care aide can provide, or for riders who use large motorized wheelchairs – typically too large or heavy for other transportation providers. Short trips can cost \$50 to \$70 round trip.