

# Transportation

## Riders Needing Assistance



FACT SHEETS ARE A JOINT PROJECT OF IONA AND THE DC DEPARTMENT OF AGING AND COMMUNITY LIVING

Listed below are transportation options for riders who need limited assistance, such as door-to-door support or help getting to and from a vehicle.

If you can get on and off, and to and from a vehicle without help, or you do not need to be accompanied at your destination, please see our resource sheet, *Transportation for Independent Riders*.

### RIDERS NEEDING LIMITED ASSISTANCE: FREE AND LOW-COST TRANSPORTATION RESOURCES

#### ► WMATA METROACCESS PARATRANSIT

For more information, contact WMATA at 301-562-5360 [wmata.com](http://wmata.com)

WMATA's MetroAccess Paratransit service provides door-to-door service for riders unable to use the WMATA's regular bus or subway service. Wheelchair accessible vehicles are available. Riders frequently share travel with other passengers. Same-day service is not available. Fares are typically twice that of the regular bus and subway, but no higher than \$6.50 per one-way trip (as of 2018).

#### ► MEDICAID TRANSPORTATION

For more information, contact DC Medicaid contractor, MTM, at 1-866-796-0601 [mtm-inc.net/washington-dc](http://mtm-inc.net/washington-dc)

DC Medicaid recipients (though not QMB recipients) may qualify for free door-to-door transportation to and from medical appointments.

Wheelchair accessible vehicles also are available. Riders frequently share travel with other passengers. Same-day service is not available. The service is not available to every DC Medicaid recipient, but only those needing this level of service.

#### ► TRANSPORT DC

For more information, contact Transport DC at 1-844-322-7732 | [dfhv.dc.gov/service/transport-dc](http://dfhv.dc.gov/service/transport-dc)

Transport DC provides reduced fare (\$5 per ride as of 2018) taxi service for DC residents who have a MetroAccess card. Riders can travel anywhere in the city for the first half of each month; and then to medical appointments and employment services only for the second half of each month. While riders cannot receive travel assistance from drivers, they can bring their own aide with them without incurring any additional fees.

#### ► VOLUNTEER TRANSPORTATION PROVIDERS

Some nonprofits offer volunteer transportation for older DC residents. The drivers typically escort riders (providing limited assistance along the way) through the entire trip. For example, if a driver transports a passenger to a medical appointment, the driver would accompany the passenger into the doctor's office, wait until the appointment ends, accompany the passenger back to the vehicle, and then drive the passenger home.

Before scheduling a ride, bear in mind that these services may not be free (despite that volunteers do the driving). Ride availability is dependent on the volunteers' schedules, not yours. Volunteer transportation may not be the best option if you absolutely need a ride on a specific day and time. Same-day transportation is not available.

**TURN OVER FOR RESOURCES ►**

### **Brenner Transportation**

**Contact JSSA at 301-816-2633 | [jssa.org](http://jssa.org)**

This volunteer service of Montgomery-county based JSSA provides rides to medical appointments. The program serves older adults in northern DC only. Sliding scale mileage fees are charged.

### **DAV Volunteer Transportation**

**Contact the Hospital Service Coordinator at DC's VA Medical Center: 202-745-8000**

Veterans who need travel assistance to Veterans Affairs (VA) Medical Facilities may get help from DAV's volunteer transportation program.

### **Road to Recovery**

**Call 1-800-227-2345 | [cancer.org](http://cancer.org)**

Cancer patients can receive free volunteer rides to cancer-related medical appointments via the American Cancer Society.

### **Village Volunteer Transportation**

Members-only Villages are located in many parts of DC. These neighborhood nonprofits offer a variety of services to their older adult members, often including volunteer transportation. Membership fees vary from Village to Village. Some Villages offer scholarships. A list of local Villages is below.

Capitol Hill Village | 202-543-1778  
25 8th Street SE, 2nd floor

Cleveland & Woodley Park Village | 202-615-5853  
3601 Connecticut Avenue, NW, Suite L-04

DC Waterfront Village | 202-656-1834  
607 Sixth Place, SW

Dupont Village | 202-436-5252  
2121 Decatur Place, NW

East Rock Creek Village | 202-656-7322  
7838 Eastern Avenue, NW

Foggy Bottom West End Village | 202-333-1327  
2430 K Street, NW

Georgetown Village | 202-999-8988  
1680 Wisconsin Avenue, NW

Glover Park Village | 202-436-5545

Kalorama Village | [tibby@kaloramavillage.org](mailto:tibby@kaloramavillage.org)  
2126 Connecticut Avenue, NW, Suite 52

Mount Pleasant Village | 202-468-0364  
1735 Lamont Street, NW

Northwest Neighbors Village | 202-468-0364  
4901 Connecticut Avenue, NW, Suite 277

Palisades Village | 202-244-3310  
5200 Cathedral Avenue, NW

Pennsylvania Avenue Village East | 202-581-6161  
3130 Pennsylvania Ave, SE

### **RIDERS NEEDING LIMITED TO EXTENSIVE ASSISTANCE: MODERATE TO HIGH COST TRANSPORTATION RESOURCES**

#### **► HIRING A HOME CARE AIDE WHO DRIVES**

**To find local home care agencies, see Iona's free Resource Guide**

Many private pay home care agencies permit their aides to drive. Some aides can help with wheelchair transfers and home care needs such as personal care (bathing, dressing, and grooming), cooking, some housekeeping, and shopping. Specific tasks with which aides can help vary by agency. 2018 fees for home care aides range from \$20 to \$30 per hour, plus mileage if the aides drive their own cars.

#### **► PRIVATE PAY PARATRANSIT**

**Battles Transportation: 202-462-8658**

**Para-Med Medical Transport: 1-800-572-0005**

**Transport-U: 240-475-7568**

Private pay paratransit is an option for riders who need more assistance than a home care aide can provide, or for riders who use large motorized wheelchairs—typically too large or heavy for other transportation providers. Short trips can cost \$50 to \$70 round trip.